

TABLE OF CONTENTS

Terms and Conditions	2
Privacy Policy	4
Cancellation, Refund and Return Policy	10

Terms and Conditions

Welcome to Grassroots Al-Quds!

These terms and conditions outline the rules and regulations for the use of Grassroots Jerusalem's Website, located at www.grassrootsalquds.net.

By accessing this website, we assume you accept these terms and conditions. Do not continue to use Grassroots Al-Quds if you do not agree to take all of the terms and conditions stated on this page.

The following terminology applies to these Terms and Conditions, Privacy Statement and Disclaimer Notice and all Agreements: "Client", "You" and "Your" refers to you, the person log on this website and compliant to the Company's terms and conditions. "The Company", "Ourselves", "We", "Our" and "Us", refers to our Company. "Party", "Parties", or "Us", refers to both the Client and ourselves. All terms refer to the offer, acceptance and consideration of payment necessary to undertake the process of our assistance to the Client in the most appropriate manner for the express purpose of meeting the Client's needs in respect of provision of the Company's stated services, in accordance with and subject to, prevailing law of Palestine and Israel. Any use of the above terminology or other words in the singular, plural, capitalization and/or he/she or they, are taken as interchangeable and therefore as referring to same.

Cookies

We employ the use of cookies. By accessing Grassroots Al-Quds, you agreed to use cookies in agreement with the Grassroots Al-Quds' Privacy Policy.

Most interactive websites use cookies to let us retrieve the user's details for each visit. Cookies are used by our website to enable the functionality of certain areas to make it easier for people visiting our website. Some of our affiliate/advertising partners may also use cookies.

License

Unless otherwise stated, Grassroots Jerusalem and/or its licensors own the intellectual property rights for all material on Grassroots Al-Quds. All intellectual property rights are reserved. You may access this from Grassroots Al-Quds for your own personal use subjected to restrictions set in these terms and conditions.

Without a clear consent from Grassroots Al-Quds, you must not:

- Republish material from Grassroots Al-Quds
- Sell, rent or sub-license material from Grassroots Al-Quds

+972 (0) 2 966 5655
info@grassrootsalquds.org | grassrootsalquds.net
9 Harun al-Rashid Street, Wadi al-Joz (3rd floor)
9149302 Jerusalem | P.O. Box 49379
شارع هارون الرشيد 9 - الطابق الثالث، وادي الجوز، القدس
ص.ب. 49379 | الرمز البريدي 9149302



- Reproduce, duplicate or copy material from Grassroots Al-Quds
- Redistribute content from Grassroots Al-Quds

This Agreement shall begin on the date hereof.

Hyperlinking to our Content

The following organizations may link to our Website without prior written approval:

- Search engines;
- News organizations;
- Online directory distributors may link to our Website in the same manner as they hyperlink to the Websites of other listed businesses; and
- System wide Accredited Businesses except soliciting non-profit organizations, charity shopping malls, and charity fundraising groups which may not hyperlink to our Web site.

These organizations may link to our home page, to publications or to other Website information so long as the link: (a) is not in any way deceptive; (b) does not falsely imply sponsorship, endorsement or approval of the linking party and its products and/or services; and (c) fits within the context of the linking party's site.

We may consider and approve other link requests from the following types of organizations:

- commonly-known consumer and/or business information sources;
- dot.com community sites;
- associations or other groups representing charities;
- online directory distributors;
- internet portals;
- accounting, law and consulting firms; and
- educational institutions and trade associations.

We will approve link requests from these organizations if we decide that: (a) the link would not make us look unfavorably to ourselves or to our accredited businesses; (b) the organization does not have any negative records with us; (c) the benefit to us from the visibility of the hyperlink compensates the absence of Grassroots Al-Quds; and (d) the link is in the context of general resource information.

These organizations may link to our home page so long as the link: (a) is not in any way deceptive; (b) does not falsely imply sponsorship, endorsement or approval of the linking party and its products or services; and (c) fits within the context of the linking party's site.

+972 (0) 2 966 5655
 info@grassrootsalquds.org | grassrootsalquds.net
 9 Harun al-Rashid Street, Wadi al-Joz (3rd floor)
 9149302 Jerusalem | P.O. Box 49379
 شارع هارون الرشيد 9 - الطابق الثالث، وادي الجوز، القدس
 ص.ب. 49379 | الرمز البريدي 9149302



If you are one of the organizations listed in paragraph 2 above and are interested in linking to our website, you must inform us by sending an e-mail to Grassroots Al-Quds. Please include your name, your organization name, contact information as well as the URL of your site, a list of any URLs from which you intend to link to our Website, and a list of the URLs on our site to which you would like to link. Wait 2-3 weeks for a response.

Approved organizations may hyperlink to our Website as follows:

- By use of our corporate name; or
- By use of the uniform resource locator being linked to; or
- By use of any other description of our Website being linked to that makes sense within the context and format of content on the linking party's site.

No use of Grassroots Jerusalem's logo or other artwork will be allowed for linking absent a trademark license agreement.

iFrames

Without prior approval and written permission, you may not create frames around our Webpages that alter in any way the visual presentation or appearance of our Website.

Content Liability

We shall not be hold responsible for any content that appears on your Website. You agree to protect and defend us against all claims that is rising on your Website. No link(s) should appear on any Website that may be interpreted as libelous, obscene or criminal, or which infringes, otherwise violates, or advocates the infringement or other violation of, any third party rights.

Privacy Policy

Effective date: August 28, 2018

Grassroots Jerusalem ("us", "we", or "our") operates <http://www.grassrootsalquds.net/> (hereinafter referred to as the "Service").

+972 (0) 2 966 5655
info@grassrootsalquds.org | grassrootsalquds.net
9 Harun al-Rashid Street, Wadi al-Joz (3rd floor)
9149302 Jerusalem | P.O. Box 49379
شارع هارون الرشيد 9 - الطابق الثالث، وادي الجوز، القدس
ص.ب. 49379 | الرمز البريدي 9149302



This page informs you of our policies regarding the collection, use and disclosure of personal data when you use our Service and the choices you have associated with that data. This Privacy Policy is managed by [Privacy Policy Generator](#).

We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, the terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, accessible from <http://www.grassrootsalquds.net/>

Definitions

- **Service**

Service is <http://www.grassrootsalquds.net/> operated by Grassroots Jerusalem

- **Personal Data**

Personal Data means data about a living individual who can be identified from those data (or from those and other information either in our possession or likely to come into our possession).

- **Usage Data**

Usage Data is data collected automatically either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).

- **Cookies**

Cookies are small files stored on your device (computer or mobile device).

Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Service to you.

Types of Data Collected

Personal Data

+972 (0) 2 966 5655
info@grassrootsalquds.org | grassrootsalquds.net
9 Harun al-Rashid Street, Wadi al-Joz (3rd floor)
9149302 Jerusalem | P.O. Box 49379
شارع هارون الرشيد 9 - الطابق الثالث، وادي الجوز، القدس
ص.ب. 49379 | الرمز البريدي 9149302



While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City
- Cookies and Usage Data

Usage Data

We may also collect information on how the Service is accessed and used ("Usage Data"). This Usage Data may include information such as your computer's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

Tracking & Cookies Data

We use cookies and similar tracking technologies to track the activity on our Service and we hold certain information. Cookies are files with a small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Other tracking technologies are also used such as beacons, tags and scripts to collect and track information and to improve and analyze our Service. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service. Examples of Cookies we use:

- **Session Cookies.** We use Session Cookies to operate our Service.
- **Preference Cookies.** We use Preference Cookies to remember your preferences and various settings.
- **Security Cookies.** We use Security Cookies for security purposes.

Use of Data

Grassroots Jerusalem uses the collected data for various purposes:

- To provide and maintain our Service
- To notify you about changes to our Service
- To allow you to participate in interactive features of our Service when you choose to do so

+972 (0) 2 966 5655
info@grassrootsalquds.org | grassrootsalquds.net
9 Harun al-Rashid Street, Wadi al-Joz (3rd floor)
9149302 Jerusalem | P.O. Box 49379
شارع هارون الرشيد 9 - الطابق الثالث، وادي الجوز، القدس
ص.ب. 49379 | الرمز البريدي 9149302



- To provide customer support
- To gather analysis or valuable information so that we can improve our Service
- To monitor the usage of our Service
- To detect, prevent and address technical issues

Transfer of Data

Your information, including Personal Data, may be transferred to - and maintained on - computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ from those of your jurisdiction.

If you are located outside and choose to provide information to us, please note that we transfer the data, including Personal Data, to and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

Grassroots Jerusalem will take all the steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

Disclosure of Data

Legal Requirements

Grassroots Jerusalem may disclose your Personal Data in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of Grassroots Jerusalem
- To prevent or investigate possible wrongdoing in connection with the Service
- To protect the personal safety of users of the Service or the public
- To protect against legal liability

+972 (0) 2 966 5655
info@grassrootsalquds.org | grassrootsalquds.net
9 Harun al-Rashid Street, Wadi al-Joz (3rd floor)
9149302 Jerusalem | P.O. Box 49379
شارع هارون الرشيد 9 - الطابق الثالث، وادي الجوز، القدس
ص.ب. 49379 | الرمز البريدي 9149302



Security of Data

The security of your data is important to us but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

Service Providers

We may employ third party companies and individuals to facilitate our Service ("Service Providers"), provide the Service on our behalf, perform Service-related services or assist us in analyzing how our Service is used. These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Analytics

We may use third-party Service Providers to monitor and analyze the use of our Service.

· Google Analytics

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our Service. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network.

You can opt-out of having made your activity on the Service available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js and dc.js) from sharing information with Google Analytics about visits activity.

For more information on the privacy practices of Google, please visit the Google Privacy & Terms web page: <https://policies.google.com/privacy>

Links to Other Sites

Our Service may contain links to other sites that are not operated by us. If you click a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit. We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

+972 (0) 2 966 5655
info@grassrootsalquds.org | grassrootsalquds.net
9 Harun al-Rashid Street, Wadi al-Joz (3rd floor)
9149302 Jerusalem | P.O. Box 49379
شارع هارون الرشيد 9 - الطابق الثالث، وادي الجوز، القدس
ص.ب. 49379 | الرمز البريدي 9149302



Children's Privacy

Our Service does not address anyone under the age of 18 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. We will let you know via email and/or a prominent notice on our Service, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact Us

If you have any questions about this Privacy Policy, please contact us by email:
info@grassrootsalquds.org

+972 (0) 2 966 5655
info@grassrootsalquds.org | grassrootsalquds.net
9 Harun al-Rashid Street, Wadi al-Joz (3rd floor)
9149302 Jerusalem | P.O. Box 49379
شارع هارون الرشيد 9 - الطابق الثالث، وادي الجوز، القدس
ص.ب. 49379 | الرمز البريدي 9149302



Cancellation, Return & Refund Policy

Return & Refund Policy

Thanks for shopping at Grassroots Al-Quds.

If you are not entirely satisfied with your purchase, we're here to help.

Returns

You have **30** calendar days to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item needs to have the receipt or proof of purchase.

+972 (0) 2 966 5655
info@grassrootsalquds.org | grassrootsalquds.net
9 Harun al-Rashid Street, Wadi al-Joz (3rd floor)
9149302 Jerusalem | P.O. Box 49379
شارع هارون الرشيد 9 - الطابق الثالث، وادي الجوز، القدس
ص.ب. 49379 | الرمز البريدي 9149302



Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment).

You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Shipping

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are nonrefundable.

If you receive a refund, the cost of return shipping will be deducted from your refund.

Contact Us

If you have any questions on how to return your item to us, contact us.

Cancellation Policy

Virtual Tour: you may cancel your ticket to our virtual tour up to 48 hours before the event to get a full refund. Refund will be issued to your credit card or other method of payment within one business day and should reach you in a few business days depending on your card issuer's policy. If cancellation request is received less than 48 hours before the time of the event, no refund would be issued, unless in the case of exceptional cases agreed on with the organization beforehand.

On the Ground Tour: you may cancel your ticket to our on the ground tour up to 72 hours before the date of the tour to get a full refund. Refund will be issued to your credit card or other method of payment within one business day and should reach you in a few business days depending on your card issuer's policy. If cancellation request is received less than 72 hours before the time of the event, no refund would be issued, unless in the case of exceptional cases agreed on with the organization beforehand.

Please contact us at info@grassrootsalquds.org if you have further questions.

+972 (0) 2 966 5655
info@grassrootsalquds.org | grassrootsalquds.net
9 Harun al-Rashid Street, Wadi al-Joz (3rd floor)
9149302 Jerusalem | P.O. Box 49379
شارع هارون الرشيد 9 - الطابق الثالث، وادي الجوز، القدس
ص.ب. 49379 | الرمز البريدي 9149302



+972 (0) 2 966 5655
info@grassrootsalquds.org | grassrootsalquds.net
9 Harun al-Rashid Street, Wadi al-Joz (3rd floor)
9149302 Jerusalem | P.O. Box 49379
شارع هارون الرشيد 9 - الطابق الثالث، وادي الجوز، القدس
ص.ب. 49379 | الرمز البريدي 9149302

الجذور
التشعبية؛
المقدسية؛
Grassroots
alQuds